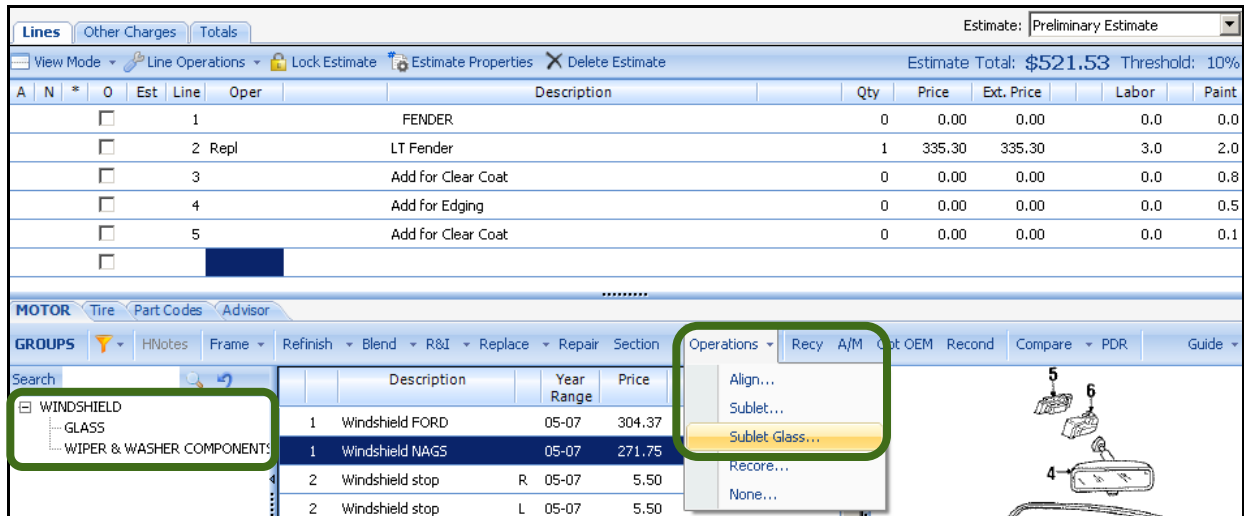


Job Aid: How to use the Glass Database within CCC ONE® Estimating

Summary CCC ONE® Estimating incorporates a specific Sublet Glass feature that can automatically calculate a company's County Based Discounts provided by Safelite® Auto Glass.

Procedure Use the following steps to add Sublet Glass to your estimates.

Step	Action
1	Open the workfile and go to the Estimate tab.
2	Select either Windshield or Back Glass group.



The screenshot shows the CCC ONE Estimating software interface. The top section displays the 'Lines' tab with a table of items:

A	N	*	O	Est	Line	Oper	Description	Qty	Price	Ext. Price	Labor	Paint
					1		FENDER	0	0.00	0.00	0.0	0.0
					2	Repl	LT Fender	1	335.30	335.30	3.0	2.0
					3		Add for Clear Coat	0	0.00	0.00	0.0	0.8
					4		Add for Edging	0	0.00	0.00	0.0	0.5
					5		Add for Clear Coat	0	0.00	0.00	0.0	0.1

The bottom section shows the 'GROUPS' pane with a tree view containing 'WINDSHIELD', 'GLASS', and 'WIPER & WASHER COMPONENTS'. The 'GLASS' group is selected. The 'Operations' menu is open, and the 'Sublet Glass...' option is highlighted. The 'Estimate Total' is \$521.53 and the 'Threshold' is 10%.

3	Select the glass labeled NAGS .
4	Click on the Operations menu on the toolbar.
5	Select Sublet Glass .

Continued on next page

Job Aid: How to use the Glass Database within CCC ONE® Estimating Continued

Estimate Lines The County Based Discount will be applied using the Repair Facility Zip Code. If no Repair Facility Zip Code is provided the Insured's Zip Code will be used. If there is no Insured Zip Code it will default to the Claim Office Zip Code. The Glass selection will appear as follows:

** <input type="checkbox"/>	7 Subl	A/M	<u>Windshield plus kit</u>
* <input type="checkbox"/>	8 Subl		<u>Windshield Labor</u>

Line 2 was calculated using County Type A discounts. The kit price is included in the total and noted on the line description and it is underlined to indicate a change was made to system generated OEM pricing. Taxes will be applied based on office profile setup.

Line 3 indicates a Flat Labor charge in the extended price column.

Both the labor and paint sections for line 2 and 3 are locked out. Labor and paint times cannot be added on these estimate lines by the claim rep.

Disclaimer

A specific disclaimer will be added to the estimate. This text will only be generated when a unit of Glass is selected with the Sublet Glass Button.

The glass disclaimer will appear as follows:

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR2JF05, CCC Data Date 2/8/2011, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<->) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as UO, Qual Repl Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2010 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.